rivl AI

CAPABILITY STATEMENT · CONSULTING, PLATFORM DEVELOPMENT AND INTEGRATION

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AI project consulting, platform development and integration for regulated operations.

We take AI initiatives that stalled between pilot and production, find the causes in the data, the integration or the people, fix what is blocking it, and hand you a result measured against the baseline recorded on day one. **Fixed fee. Scope in writing. No bench.**

01 · DIAGNOSE
Sit with the work
Exception counts, rework rates and cycle times. The baseline is recorded first.

02 · REDESIGN
Remove the steps
Work that should not exist is cut before anything is automated.

03 · DEPLOY
Narrow and integrated
AI goes only where a bottleneck remains, with a defined scope and real integration.

04 · MEASURE
Report against day one
The outcome compared with the baseline. If the number did not move, we say so.

CORE COMPETENCIES

- AI project consulting: assessment, roadmap, feasibility, build or buy, pilot recovery
- Process diagnosis and redesign: Lean Six Sigma, exception and rework analysis, baseline measurement
- Custom platform development with evaluation gates and audit trails
- Integration with legacy systems, portals, electronic health records, core banking and agency systems of record
- Document and message classification with abstention and human routing
- Retrieval over an organization's own records with traceable answers
- Frontline training and adoption for deployed AI

DIFFERENTIATORS

- **Fixed fee**, with acceptance defined as a measured result against a recorded baseline
- **Operator, not only advisor:** owns and runs its own regulated production systems, including a licensed Missouri brokerage platform and an insurance agency management system
- **Controls in the data layer**, not only in procedure, with audit exports written for counsel and regulators
- **Agentic build pipeline** under continuous integration and evaluation gates, so timelines compress without the defect rate rising
- **Experienced senior team** with decades of enterprise delivery, including Tier 1 consulting; no subcontracted bench

PAST PERFORMANCE

- **HCA Asset Management**: integration of a cost and valuation data source into the firm's asset management workflow
- **Rockfin**: process diagnosis at a bulk materials facility in Monahans, Texas, followed by the first deployment of Rivl Plant Manager
- **Clearway Integrated Solutions**: a full service medical staffing platform with revenue cycle management
- **Redeemer Bank**: a community exchange platform that turns unused consumer value into food for local pantries, deployed for its first market
- **Twocans Technologies**: joint development of a patient access automation product covering prior authorization, denials and scheduling

INDUSTRIES SERVED

Healthcare revenue cycle, patient access, payer operations

Insurance carriers, agencies, program administrators

Financial services operations, model risk, compliance

Government federal, state and local operations

COMPANY DATA

Legal name	At Process LLC
Trade name	Rivl AI
Business type	Small business, veteran owned, minority owned
Point of contact	John Thomas, Founder and principal

CERTIFICATIONS

VOSB **Veteran Owned Small Business**
Certified by the U.S. Small Business Administration, Veteran Small Business Certification program

MBE **Minority Business Enterprise**
Certified by the Chicago Minority Supplier Development Council, an affiliate of the National Minority Supplier Development Council (NMSDC)

Certificates furnished on request.

NAICS CODES

`541511` Custom computer programming

`541512` Computer systems design

`541611` Management consulting

`541690` Other technical consulting

PRODUCTS BUILT AND OPERATED BY RIVL AI

Rivl Real Estate
Licensed Missouri brokerage platform with compliance gated AI content

Rivl Insurance
Agency management for independent agencies at one flat rate

Rivl Plant Manager
Bulk materials plant operations: scale, silos, alerts, Ask Rivl

BalanceSwap
Consumer gift card exchange with verified balances

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